

D-CONTACT

D-Contact is a software developed by OSD, based on the Web RTC (Web Real-Time Communication) framework, the first provider in Thailand. It allows you to work in a mobile or desktop via Internet network. It possesses features similar to a regular phone, such as making and receiving calls, sending messages, and other functionalities related to voice communication via internet. In order for you to understand the importance of D-Contact, we will explain the following significant features and benefits:

HOW IT HELPS ?



01 Seamless Peer-to-Peer Connectivity

You can make calls or work through a web browser over the Internet network, allowing you to work from anywhere with an Internet connection, such as your office, home, or public spaces with Internet access.

02 Convenience and Portability

Users can establish direct connections with others using Softphone via web browsers using the Peer-to-Peer protocol available in WebRTC. This connection method helps reduce latency in data transmission.



03 Cost-Effective Solution

Compatible with any Telephony platform, eliminating the need for additional software or hardware investments, which can potentially reduce your business expenses.

04 Flexible Configuration and Customization

05 Efficient Control of Audio and Video Quality

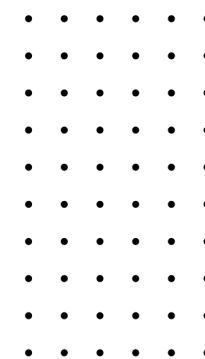
This system empowers users to have full control over the quality of audio and video, allowing to adjust volume levels, mute or unmute audio, and switch communication channels. This customizable feature empowers users to personalize their communication experience according to their unique preferences and specific requirements, ensuring a tailored and optimal user experience.

06 Enhanced Security

Data encryption and confidentiality measures are in place to safeguard user communications, preventing unauthorized access or data breaches.

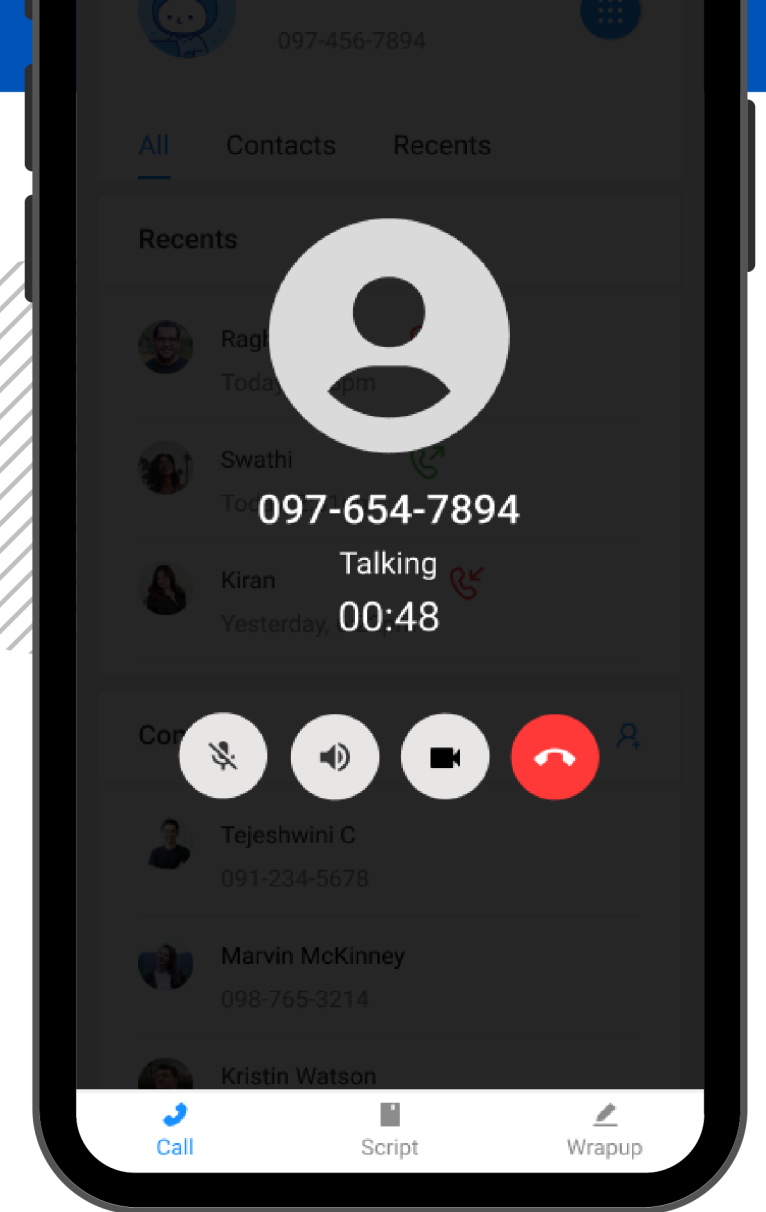
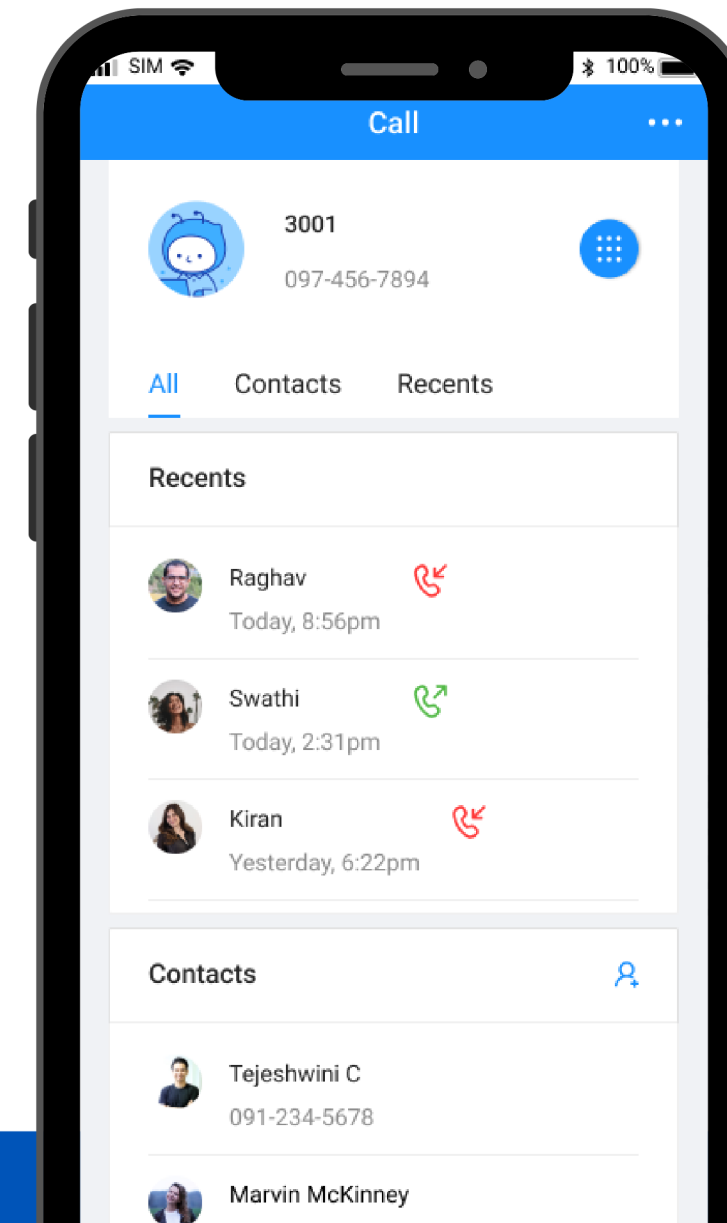
07 Seamless Integration with Telephony and other Call Center Systems.

08 Works seamlessly with various User Authentication platforms.



D-CONTACT, DEVELOPED FROM WEBRTC

is an innovative solution that challenges and transforms traditional communication methods. Users can enhance their communication experiences with increased speed and efficiency. OSD WebRTC-based phone is poised to evolve into a Virtual Call Center.



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